



YOUR GUIDE TO  
**POETS CORNER**

A handbook about your  
new home

# YOUR NEW HOME

Welcome to your new home!

This is a guide just for you, to help you get to know your new home and what you can expect from us. It also shares what we expect from you. We hope you'll find it useful but if you'd prefer to chat with us about anything, please just ask!

No matter what your experiences have been, how you may be feeling or any things you are worried about with being here

you will be listened to, cared for and support by all of the adults around you

We offer a homely environment where you can feel safe, valued, respected, and well cared for. We would like to provide you with positive opportunities and support all of your personal achievements

What you can expect from us...

We will involve you in the decisions we make about your life

We will treat you fairly and keep you safe from harm

We will treat you as an individual

We will value and respect you, for you.

We will support you and care for you





# What you can Expect from us.....

To Involve you when we make  
decisions about your life

To be treated fairly and kept  
safe from harm

To be treated as an Individual

To be valued and respected  
for who you are

To be cared about, loved and  
supported



# What We Expect from you....

To Have respect for others, for the  
home and yourself....

Not to bully or hurt others

To make the most Of your time

Living with us

# YOUR BEDROOM

YOU CAN PERSONALIZE YOUR  
BEDROOM AND HAVE YOUR SAY  
ON THE COLORS AND FURNITURE

# BEDTIMES...

THIS WILL DEPEND ON YOUR AGE,  
WE WILL EXPLAIN THIS TO YOU  
WHEN YOU MOVE IN.

# HELPING AROUND THE HOUSE.....

EVERYONE IS EXPECTED TO HELP TOWARDS KEEPING OUR  
HOUSEHOLD CLEAN AND TIDY, ITS IMPORTANT TO US THAT YOU  
LIVE IN A WELL CARED FOR HOME WHERE ALL FAMILY  
MEMBER CONTRIBUTE TO THE UPKEEP OF THE ENVIRONMENT.  
THIS WILL ALSO HELP YOU TO LEARN IMPORTANT LIFE SKILL  
FOR WHEN YOU TAKE YOUR NEXT STEPS.





# Important people in your life...

It is essential that you stay in touch with those important to you. We will support you in keeping in contact with them by phone, visiting them, emails and letters

-  
depending on the agreed plan



# INCENTIVE AND REWARD.....

WE EXPECT EVERYONE TO RESPECT EACH  
OTHER.

THE ADULT AND YOUNG PEOPLE!

WE WILL ENCOURAGE AND REWARD POSITIVE  
ATTITUDES AND BEHAVIORS

THERE MAY BE TIMES WHEN SOMETHING GOES WRONG.  
WE

WILL HELP YOU TALK IT THROUGH. WE WANT YOU TO  
LEARN

FROM YOUR ACTIONS SO WE MAY HAVE SET A

CONSEQUENCE WITH YOU, THIS MAY INCLUDE A

CONTRIBUTION OR DOING SOMETHING TO MAKE PUT THINGS



## CONSEQUENCES.....



# YOUR VIEWS AND WISHES.....

WE WILL HAVE MEETINGS TO PLAN WHAT WE WILL DO FOR YOU AND HOW WE WILL HELP AND GUIDE YOU. THESE MEETINGS ARE CALLED ME AND MY WORLD REVIEWS AND PLANNING MEETINGS. IT IS IMPORTANT THAT YOU GO TO THESE SO THAT YOU CAN HAVE YOUR SAY.



## POCKET MONEY.....

YOU WILL RECEIVE YOUR POCKET MONEY ON SET DAYS ONCE A WEEK, AFTER YOU HAVE CLEANED AND TIDIED YOUR BEDROOM. THE AMOUNT WILL DEPEND ON YOUR AGE



## HAVE YOUR SAY.....

We regularly have a house meeting where everyone is encouraged to join in with a takeaway and talk about things for the house, how you all feel, anything you'd like for the house or what you would like to do.

We will also talk about food for the house, any worries or issues going on. It is also a really good space to educate you on various topics that could impact your life.



# Your social worker.....

Your social worker will visit you regularly to make sure you are ok. They should visit you a minimum of every 6 weeks to meet with you in private, check your room is ok and that you have no concerns. It is important that you feel able to discuss how you feel and any wishes you may have with them.



# ADULTS....

OUR ADULTS ARE HERE TO SUPPORT YOU, SPEND QUALITY TIME WITH YOU AND HELP YOU GET THROUGH ANY WORRIES YOU MIGHT HAVE. AN ADULT WILL ALWAYS BE THERE FOR ANY MEETINGS TO ATTEND WITH YOU AND HELP YOU WITH ALL ASPECTS OF YOUR LIFE.



# INSPECTORS....

Sometimes, inspectors will visit the home and they might want to chat to you about what it's like living here. We encourage you to talk to them about how you are feeling here, what you like and anything you may not like.

# WHAT IS AN ADVOCATE.....

An advocate is someone who will support you to express your views and wishes, they will help make sure your voice is heard.



# WHAT IS AN CHILD CONFERENCE REVIEWING OFFICER (CRO)?

An CRO is someone who will arrange your review meetings where you and everyone who cares for you will talk about the plans that have been made to make sure you're ok.

They will write to you asking what you think and what you may want to discuss at your review.

They will make sure plans are made that are right for you and they will make sure you are able to say how you feel about them.

They will also look to understand your future plans and goals and how we can all go about achieving them.



## EDUCATION AND EMPLOYMENT.....

All young people are expected, encouraged and supported to attend school, college or work. We will give you all the help and support you need to make a success of it. If you are anxious or worried about education, just talk to us and we will support you!

## Placement Plan

We have to write plans about how we will take care of you. We will include your views in these plans and give you copy to keep.



# HEALTH.....

WE LOVE TO EAT!! WE HOPE YOU WILL TRY AND EXPERIENCE NEW AND HEALTHY FOODS THAT YOU WILL LOVE TO COOK YOURSELF



WE CAN HELP WITH ALL ASPECTS OF YOUR PHYSICAL AND EMOTIONAL HEALTH, WE WILL PUT YOU IN TOUCH WITH LOCAL SERVICES. ALL ADULTS CAN HELP DIRECT YOU OR SET UP APPOINTMENTS FOR YOU.

WHEN YOU MOVE IN WE WILL ENSURE YOU ARE REGISTERED WITH THE DOCTOR, DENTIST AND OPTICIANS. IF YOU HAVE ANY WORRIES PLEASE TALK TO US AND WE WILL SUPPORT.

# Things to do...

We want you to enjoy as many hobbies as you can and explore any interests you may have. Please let us know if there is anything you are interested in, no matter how wild, and we will do something to support you with this. During school holidays, we like to do lots of activities such as day trips, camping and holidays away.



## Childrens rights...

You are able to access Childrens' commissioner on their website:

[www.childrenscommissioner.gov.uk](http://www.childrenscommissioner.gov.uk)

0800 528 0731



The Children's commissioner represents views and interests of children. They are responsible for promoting and protecting the rights of children as set out in the United Nations Convention on the Rights of the child.

They have a range of useful information, advice and details of how to get involve



# RIGHT TO ACCESS YOUR FILE....

SOMETIMES WE HAVE TO WRITE REPORTS ABOUT HOW YOU ARE DOING, YOU WILL HAVE ACCESS TO YOUR OWN CLEARCARE FILE (WE WILL EXPLAIN WHEN YOU MOVE IN) THIS INCLUDES ALL DETAILS FOR PROFESSIONALS YOU MIGHT NEED.

WHAT TO DO IF YOU FEEL UNHAPPY OR  
SAD ABOUT SOMEONE OR SOMETHING....

THINGS YOU COULD DO:

- TALK TO AN ADULT
- WRITE IT DOWN AND GIVE TO THE  
MANAGER OR SERVICE MANAGER

YOU CAN HAVE A COMPLAINTS FORM IF YOU FEEL THERE IS SOMETHING YOU CANT SPEAK WITH US DIRECTLY, WE WILL ENSURE THE MANAGER OR SERVICE MANAGER ACTIONS IT QUICKLY

CLEARCARE APP

[https://  
www.clearcaresolutions.c  
o.uk/clearcare-kids-  
app/](https://www.clearcaresolutions.co.uk/clearcare-kids-app/)

WE WILL:

- ALWAYS LISTEN TO YOU
- FIND OUT WHAT HAS BEEN HAPPENING
- DO EVERYTHING WE CAN TO SORT IT OUT

# Useful Contacts

SARAH, the manager  
Sarah@child-first.co.uk  
Matt, the service manager  
matt@child-first.co.uk

Find It Out Centre  
Middle Road, Shoreham-by-Sea, BN43 6GA

Missing People  
[www.missingpeople.org.uk/116000](http://www.missingpeople.org.uk/116000)  
Text or call 116000

[www.yourspacewestsussex.gov.uk](http://www.yourspacewestsussex.gov.uk)

Get Connected  
[www.getconnected.org.uk](http://www.getconnected.org.uk)  
08088 084994

CRI (Young peoples' drug and alcohol service)  
ypdasaw@cri.org.uk  
07899793964

Child Line  
[www.childline.org.uk](http://www.childline.org.uk)  
08001 111





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Sexual Health Clinic  
45 Rowlands Road, Worthing  
01903 285199

NYAS Advocacy Service  
[www.nyas.net](http://www.nyas.net)  
08088 081001

NCS (National Citizen Service)  
[www.ncsyes.co.uk](http://www.ncsyes.co.uk)

[www.youth2youth.co.uk](http://www.youth2youth.co.uk)  
02088963675

Ofsted  
[Enquiries@ofsted.gov.uk](mailto:Enquiries@ofsted.gov.uk)  
0300123131

Young Minds (Mental health)  
[www.youngminds.org.uk](http://www.youngminds.org.uk)

Children's commissioner for England -  
[help.team@childrenscommissioner.gsi.gov.uk](mailto:help.team@childrenscommissioner.gsi.gov.uk)

Children in care and young care leavers  
[www.becomecharity.org.uk](http://www.becomecharity.org.uk)